




Cloud



Private Cloud



Premise



Satisfy and retain more customers using our Cisco Powered collaboration tools, built and managed to deliver consistent and efficient interactions with your customers.

As a Cisco Enterprise Contact Center Premise and HCS cloud provider, Cameo delivers a full suite of collaboration, contact center, and WFO applications; the end result is a powerful omni-channel customer experience platform.

Cameo Global's Collaboration Solutions are uniquely positioned to deliver key business applications worldwide; empowering your employees with effective tools to enhance productivity and improve your customer experience.

Customer Experience Solutions Provider

Here at Cameo Global, we are passionate in delivering a valuable customer experience not just for our customers but for their customers, this is what sets us apart and why we maintain long-term customer partnerships.

The customer care model is changing rapidly, a traditional call center will no longer meet clients expectations. They expect the ability to handle request via self-service or other mainstream channels like chat, SMS and more recently, social media. Cameo can work with your organization to align the customer journey.

- **Engagement** on your customer's terms, helps boost positive outcomes and quick resolutions
- **Journey Map** the entire customer engagement to ensure each channel of connection has the same positive experience
- **Contextual Data** brings powerful analytics and other customer data together to provide interaction history, allowing you to better align your clients
- **Connectors** unleash your CRM by integrating your system into the customer care desktop, giving your agents a powerful tool for support



By leveraging a multichannel approach to customer engagement, you can interact via their preferred channel, and that in turn, makes them happy loyal customers.

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CX Management Tools



Solutions Include, But are Not Limited To:



Voice/VoIP

Enterprise Class Voice features are designed with the customer in mind and are delivered on a platform that fosters productivity and collaboration to your end-users and customers.



Contact Center

Leverage our Cisco-Powered Enterprise platform for the full suite of contact center applications, including ACD, IVR, analytics, recording, WFM, email, web chat, 2-way SMS messaging, outbound dialing, ASR/TTS, and other key customer experience applications.



Video Endpoints

Cameo Global supports a broad range of next generation video communications tightly integrated through our end-to-end Cisco Collaboration platform.



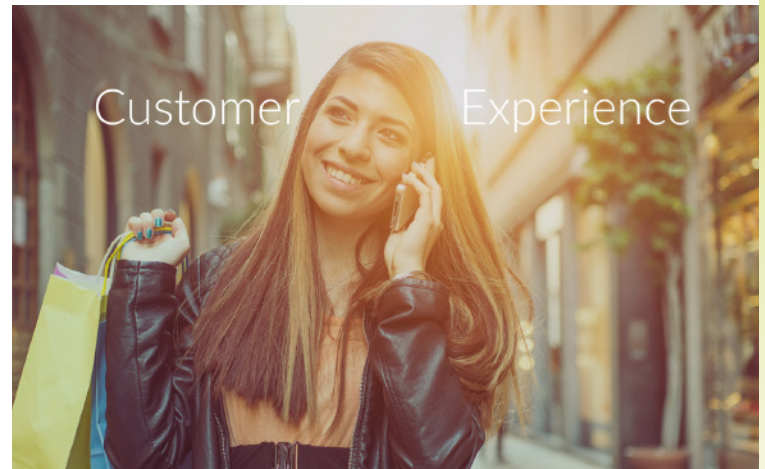
Unified messaging

Our enterprise voice-messaging platform allows you to access your messages from any device, at any time. Leverage your IP phone, PC, or mobile device to quickly and easily retrieve voice mails.



Collaboration Applications

Make use of instant messaging/Jabber, Auto Attendant, social media, Webex, and Spark to enhance your business' productivity.



Cameo Global provides a full range of IT solutions, and we can deliver them anywhere in the world you do business. Our team is committed to contributing to your business' lasting success. We look forward to helping your organization grow today and into the future.



Contact Cameo Global today to schedule your initial business and technology review with one of our trusted advisors. When you work with our team, you're making the choice of industry leaders. Call now to get started!



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