



**Introducing Cameo Global's Private Cloud Solutions, featuring a Cisco Powered collaboration infrastructure, built and managed by Cameo Global to deliver world class unified communications.**

As a Cisco certified HCS Cloud Provider, Cameo provides voice, video, contact center and other WFO applications to companies of all sizes, including Enterprise and government institutions.

By migrating your applications to our redundant datacenters, you get the benefit of Cameo's highly scalable architecture, a fully support disaster recovery solution, telco services and all the key security requirements to support your critical data.

Cameo Global's Private Cloud Solutions are uniquely positioned to deliver these key business applications worldwide, empowering your employees with effective tools, to enhance productivity and improve your customer satisfaction.

## Private Cloud Solutions

**Get out of the Datacenter business and leverage the experts in Customer Care Cloud Solutions**

Cameo has the right platform, people and monitoring services to seamlessly move your customer care and voice services to our Private Cloud. A private cloud solution combines the OPEX benefits of cloud services with the lower CAPEX expenses of your legacy solution; allowing a more affordable Total Cost of Ownership (TCO).

A Private Cloud Solution Offers:

- **Flexibility** – *Get out of the business of managing servers and contact center applications and focus on your business. Cameo can provide a full turn-key offering or a hybrid.*
- **Control** – *You oversee the cloud offering and what services we would provide. For example, Cameo can include WAN/Voice services or you provide it to us; no requirement to port your numbers.*
- **Security** – *We take our certification and security policies and process seriously. Cameo adheres to an annual Cisco Security audit and has all the major security certifications you would expect including PCI, HIPAA and SOC2.*
- **ROI** – *We will work with you to review your existing infrastructure, licensing and maintenance costs to develop the proper financial and operational cost model.*

*By leasing or financing your system through Cameo Global Financial Services, you can diffuse your upfront infrastructure costs in a timely and economical manner. Call now to get started.*

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## Private Cloud Collaboration

Solutions Include, But are Not Limited To:



### Voice/VoIP

Enterprise Class Voice features are designed with the customer in mind and are delivered on a platform that fosters productivity and collaboration to your end-users and customers.



### Contact Center

Cameo supports both the UCCX & UCCE Cisco contact center full suite of applications, including ACD, IVR, analytics, recording, screen capture, WFM, web-based agent desktops, email, web chat, outbound dialing, ASR/TTS, and other key customer experience applications for your customers.



### TelePresence/Video Conferencing

We support a broad range of Cisco's next generation video communications tightly integrated through our end-to-end TelePresence platform. From small desktop video monitors to large room systems, Cameo Global will enable your video solutions.



### Unified messaging

Cisco's enterprise voice-messaging platform allows you to access your messages from any device, at any time. Leverage your IP phone, soft client, PC, or mobile device to quickly and easily retrieve voice mails.



### Other Unified Communication Applications

Make use of instant messaging/Jabber, Auto Attendant, social media, Webex, and Speechview to enhance your business' productivity



*Cameo Global provides a full range of IT solutions, and we can deliver them anywhere in the world you do business. Our team is committed to contributing to your business' lasting success. We look forward to helping your organization grow today and into the future.*



**Contact Cameo Global today to schedule your initial business and technology review with one of our trusted advisors. When you work with our team, you're making the choice of industry leaders. Call now to get started!**



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