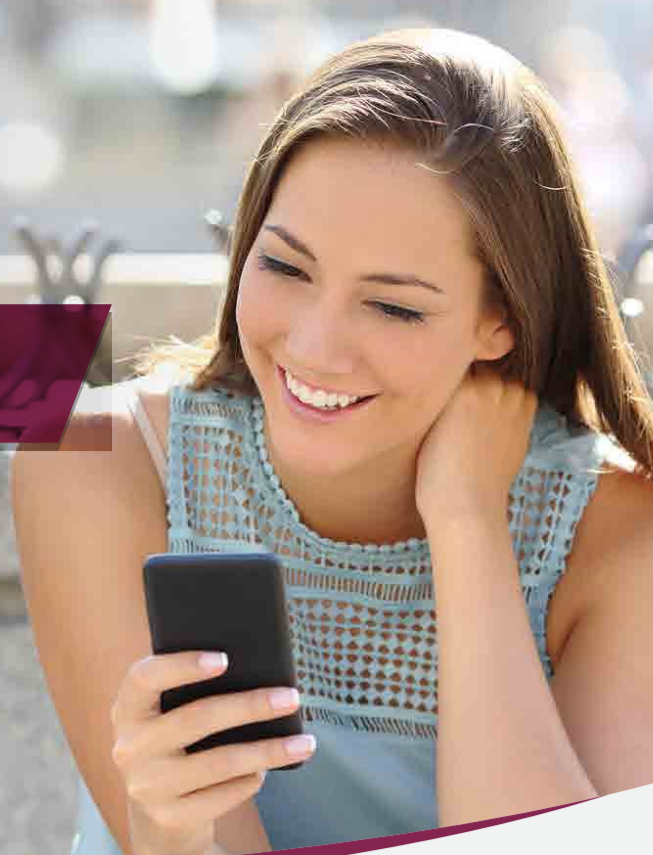


Drive Customer Experience Excellence with Cameo Global



Gartner expects customer experience to become the new battlefield for competition. Are you confident in your ability to deliver the faster responses, personalized service, and increased availability that your customers are demanding?

The focus on improved customer experiences

Customers want better service – when and how they need it. Organizations that are realizing this and focusing on creating improved customer experience across all channels of communication are reaping the benefits.



Customer experience is a priority

95% of leaders say providing a good customer experience is a top priority¹



Outperform the competition

81% of companies focused on customer experience outperform their competitors²



Customers are willing to pay

55% of customers would pay more for guaranteed good customer service³

We can help you differentiate your business

Along with improving customer experiences, our best-in-class Cisco contact center solutions help organizations improve agent productivity and decrease operational costs.



Custom-designed software

Cameo's ContactCX™ software helps your Cisco contact center work smarter and run faster, increasing value and optimizing customer interaction points

Skill-based routing

Auto-route calls to the most appropriate agents so higher tier agents are not bothered and customers get what they need quicker

An omni-channel solution

Deploy a true omni-channel solution and provide inbound support or execute outbound campaigns via email, SMS, or social media

Powerful

Powered by industry leading Cisco voice technology



Compliant
HIPAA, PCI, DSS, and SOC Compliant



Our Cisco contact center solutions are:



Scalable
Any size or deployment from 2 to 12K+ agents

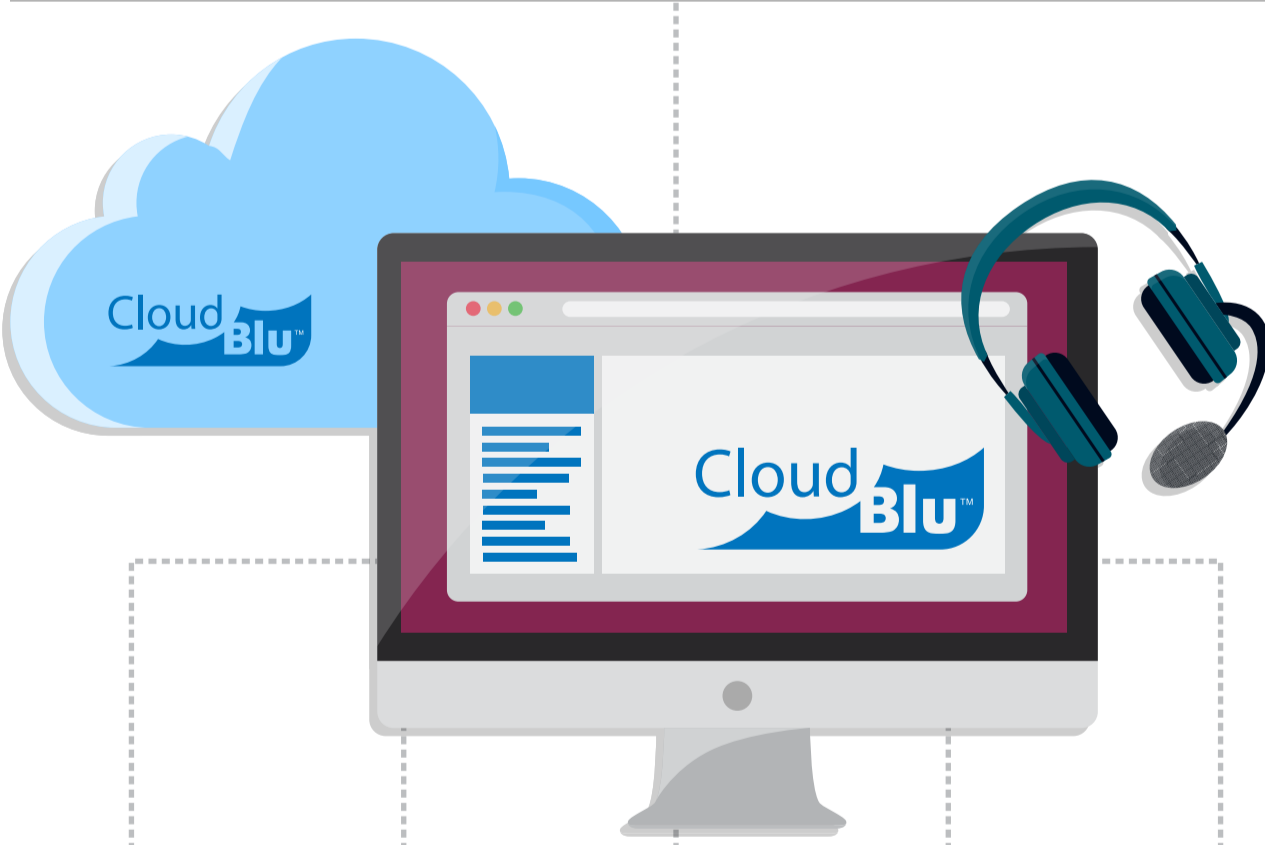
Affordable
Multiple deployment options to meet any need



Flexible
Inbound, outbound, or blended communication

The benefits of a cloud-based solution

Although we offer highly-customizable premise solutions, our cloud-based contact center solution enables you to improve customer experiences without making a hefty capital investment.



CAPEX to OPEX
Billed on a simple per-user basis

Reduce IT staff
100% managed by Cisco-certified Cameo staff

Simple scaling
Easily expand agent count within just days

Advanced features
Get faster access to new contact center features

Redundant infrastructure
Safeguarded against disaster and failing hardware

Why Cameo Global?

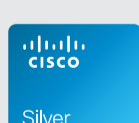
Cameo Global has an international reputation as a Cisco contact center expert. We are one of the only companies to have an in-house cloud HCS architecture certified by Cisco.



20+ Years of Cisco Experience



500+ Cisco Certified Engineers



Silver Cisco Partner



Cisco Master Cloud Builder



Want to learn more?

Click the button below to learn more or request a demo of our contact center solutions.

[Request a Demo](#)

www.cameoglobal.com/cisco-contact-center